

Below you will see a list of ***Frequently Asked Questions*** that will help you navigate through the recital day!

I have a child under 2 yr old that I am bringing to the recital. Do I need to purchase a ticket for them to watch the show?

Everyone attending the recital requires a ticket, including infants and young children.

However, children 2 and under can be issued a ticket **free of charge*** - these tickets will not be assigned a seat and must be held on a parents' lap throughout the show. To obtain these tickets please go to the ticket purchase website and select the "Babes in Arms" ticket option.

**tickets for "Babes in Arms" tickets are free but there will still be a handling fee for the transaction as per Ticketfly rules*

When do performers need to be there?

- Performer check-in time is 45 min prior to your child's show. Please note that if you do not check in on time, then you may miss the recital. We will not be able to wait for latecomers.

Where do performers go sign in?

Please go to the Dinwoodie Lounge, which is also located on the 2nd floor of the Student Union Building (same building as the Myer Horowitz)

To avoid congestion, we ask that only 1 parent / guardian enter the room with each child for drop-off and pick-up.

How long is the show?

Although the length of the show is dependent on many variables, please allot approximately 45-60 min for the show.

My child is performing in the show - when can I pick up my child?

We will have staff and volunteers on hand looking after your performer until the end of the recital. All performers will be waiting in Dinwoodie Lounge (same place as the drop-off location).

If you need to pick up your child prior to the end of the recital, you can come to the room after they have performed. If you do need to leave early, we do ask that parents please be mindful of the show that is going on in the theatre and to only leave in between show numbers (not during a performance) to reduce the disturbance to other guests & spectators.

To avoid congestion during pick-up, we ask that only 1 parent / guardian enter the performer area to pick up their child after the recital.

Will there be tickets available at the door?

Yes, if the event has not fully sold out, there will be tickets available at the box office on the day of. Please note that all day-of tickets are \$27 in price, no matter where the seats are.

Guests are encouraged to purchase tickets online / on the phone prior to the event. (online sales close Fri Jun 21)

What if I forgot to bring my tickets to the show?

Unfortunately if you do not bring your ticket to the theatre, we are unable to re-print your tickets. So please don't forget them! You will have to buy new tickets to gain entry otherwise.

Is there parking near the theatre?

Yes, there are parking lots close to the theatre. Please visit: <https://www.su.ualberta.ca/businesses/horowitz/map/> for the theatre parking map.

We look forward to seeing you all next month at the recital!